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SUMMARY OF EXPERIENCE

Service Steel, Inc., Portland, OR

Dec 2013-Dec 2014

Senior IT Consultant, Service Steel, Inc.

Resigned CIO position and moved to Pflugerville/Austin Texas providing continuing support of IT infrastructure via remote access and provided training for replacement CIO. Position transitioned into providing custom development solutions and continued infrastructure support.

Service Steel, Inc., Portland, OR

2010-Dec 2013

Chief Information Officer, Service Steel, Inc.

Defined, managed, updated, and implemented IT strategy in alignment with operational objectives. Given primary strategic objective to define, develop, and maintain an IT infrastructure and ultimately an ERP software solution appropriate for a Tier1/Tier2 defense contractor. Selected, negotiated, acquired, managed, and monitored all software/hardware. Managed, monitored, and continuously adapted all IT projects.

- ✓ Successfully upgraded hardware to vMware virtual supporting migration using fully redundant RAID-10, SSD and SAS, ISCSI SANs.
- ✓ Established and maintained IT helpdesk and ticketing system
- ✓ implemented a Mitel/Lync 2013 Unified Communications solution using Mitel VOIP telephony fully integrated with Lync 2013, Exchange 2013, SharePoint 2013, Office 2010/2013
- ✓ Setup a Visual Studio development environment
- ✓ Established centralized knowledge base and a secure/encrypted storage of sensitive information
- ✓ Setup multiple customized Bartender labeling solutions
- ✓ Selected and setup a custom CNC communication solution
- ✓ Setup network monitoring solution to continuously verify and monitor health and integrity of servers
- ✓ Setup, deployed, and monitored WSUS (Windows Server Update Services)
- ✓ Upgraded Sonicwall NSA240
- ✓ Optimized network traffic for VOIP prioritization

Service Steel, Inc., Portland, OR

2009-2010

IT Administrator, Service Steel, Inc.

Managed Sun, Linux and Windows servers, Sun T3 fiber optic SANs, 40+ PCs, and numerous Windows-based CNC processing machines. Also managed, maintained and updated numerous document centers, copiers, printers and fax machines.

- ✓ Successfully completed migration from workgroup to domain-based environment
- ✓ Established root certificate authority and appropriate trusts for intranet domain.
- ✓ Installed armored fiber optic 10 Gb network
- ✓ Setup SonicWall NSA240 firewall and DMZ with gateway antivirus
- ✓ Setup numerous Ruckus wireless access points managed by a Ruckus ZoneDirector
- ✓ Converted server disk storage from risk-prone Raid-0 to Raid-10
- ✓ Phased-out aging Sun and Linux file servers
- ✓ Established auditable inventory
- ✓ Evaluated, selected, and implemented disaster recovery and backup procedures
- ✓ Setup battery backups for servers and network infrastructure

Portland State University

2004 - 2009

Full-time student, Business Administration with emphasis on accounting

Service Steel, Inc., Portland, OR

2002-2004

Vice President of Operations

Established and maintained a culture of operational excellence by optimizing all facets of manufacturing, plant layout, product quality, cost efficiency, safety, inventory management, and flexibility.

Major Accomplishments:

- ✓ Initiated and completed transformation from steel service center and job shop into a flexible manufacturing service center capable of handling large batch processing
- ✓ Implemented a new plant layout
- ✓ Developed tech tables and standardized output to auto-optimize and auto-output CNC code specific to each machine significantly decreasing production errors.
- ✓ Designed and managed production of a new steel storage system so impressive OSHA inspectors photographed them for reference at other facilities.
- ✓ Combined efforts increased production output 22%, revenue by 28%, and net profit by 19% as well as reducing inventory by 27%.

United Rentals, Inc.

2000-2002

Director of Asset Management

Recruited into accounting department directly by CFO for demonstrated success in project management and directly by the CEO for communication skills. Oversaw nearly all tangible assets that were owned, leased and subleased. Provided monthly, quarterly, and annual statements for asset value, depreciation, property tax, fuel tax, and leasing activity in accordance with GAAP. Coordinated with internal and external auditors. Managed multiple special projects as determined by steering committee. Developed, standardized, published, and communicated accounting policies, for asset acquisition, sale, transfer, recording, reporting, and disposition.

Major Accomplishments:

- ✓ Extensively restructured and automated asset-based GL account roll-forward
- ✓ Tasked with consolidating, tracking, managing and coordinating over \$450MM in equipment leasing activity.
- ✓ Established and continuously enhanced an electronic library of asset-related accounting policies and procedures, accessible company-wide.
- ✓ Developed planned, and implemented infrastructure necessary to track and monitor fuel usage, company-wide
- ✓ Recognized and helped develop a system to better manage the transfer of assets not only for improved operational efficiency but also to locate physical inventory based on most favorable property tax obligations.

United Rentals, Inc.

1999-2000

Director, IT Special Projects

Promoted and relocated to corporate office by CIO to manage high-visibility, mission-critical projects that either (1) previously failed to meet key objectives, or (2) were determined to have significant impact on company objectives. Successfully implemented all projects across multiple cross-functional teams directly impacting over 750 locations.

Major Accomplishments:

- ✓ Successfully converted the depreciation schedules and asset records
- ✓ Identified significant sub-ledger to general ledger inconsistencies, errors in business logic, and missing capability required by GAAP/FASB combined with related operations-based deficiencies
- ✓ 100% of all projects were completed on-time and under-budget

United Rentals, Inc.

1998-1999

Data Conversion Specialist, Mergers & Acquisitions

Recruited to develop internal methodologies and procedures to convert operational and financial data from various legacy systems. Also tasked with setting up network infrastructure, workstations, and providing training for end-users to "go-live".

Major Accomplishments:

- ✓ Successfully converted 300+ single and multi-branch companies with annual revenues ranging from \$5MM to \$600MM having all conversions reconciled "to-the-penny" with minimal complaints or issues with data integrity.
- ✓ Awarded numerous cash bonuses and stock options related to successful conversions.

Service Steel, Inc., Portland, OR
Plant Manager

1995-1998

Directed and coordinated activity of plant operations. Established and conformed to annual budget and execution plans. Concentrated on continuous improvement, removing production constraints, eliminating waste, and ensuring appropriate resources were at the right place at the correct time.

Major Accomplishments:

- ✓ Spearheaded upgrade from antiquated 3"x5" card/manual inventory system and a limited order entry system into a software solution vastly improved reporting.
- ✓ Managed order item status project to add new functionality
- ✓ Identified, evaluated, and implemented a CNC/Nesting software solution

Service Steel, Inc., Portland, OR

1993-1995

Maintenance Manager, CAD Programmer, Laser Operator/Repairman

Recruited to support newly acquired \$1MM Tanaka laser cutting machine that was failing to operate accurately, efficiently, or reliably.

Major Accomplishments:

- ✓ Created a maintenance department with monitored inventories of parts, supplies, tools, and diagnostic equipment necessary to perform appropriate repairs and maintenance, as needed
- ✓ Production output increased 20-30% and customer satisfaction skyrocketed
- ✓ Newly established CAD department

Department of Defense/Oregon Army National Guard
WG12/SSG Tow/Dragon Missile Repairman

1988-1993

National Guard: Supervised and coordinated support maintenance on Tube-Launched, Optical Tracked, Wire-Guided Missile (TOW), DRAGON, BFVS, and Tow Field Test Set (TFTS) systems. Supervised squad members to provide technical guidance and ensure quality control measures. Installed equipment modifications and provided technical assistance to supported units. Established workloads and repair priorities; organized work schedules, assigned duties, instructed subordinates in work techniques, and procedures for receipt, storage, inspection, testing, and repair of equipment. Implemented quality control/quality assurance measures and performed initial and final inspection of equipment maintenance. Performed administrative functions in establishing and maintaining maintenance records

DoD: Performed all functions of missile system repairman having the added responsibilities of component level repair and support of multiple state and federal programs such as the drug interdiction program.

Major Accomplishments:

- ✓ Maintained a 0% return rate and less than 3% on final inspection for all repairs performed.
- ✓ Established procedures that reduced the average time of Missile System inspection from a nationally accepted average of 5 hours to 45 minutes while simultaneously reducing errors and improving problem identification.
- ✓ Received cash bonuses for exceeding performance expectations.
- ✓ Received cash bonus awards for process improvements adopted in the Army Suggestion Program.

United States Army

1995-1998

27E – Tow/Dragon Missile Repairman

Performed direct and general support (DS/GS) level maintenance on TOW and DRAGON missile systems and Bradley Fighting Vehicle Systems (BFVS). Performed quality control measures, inspections, tests, and adjusted components to specific tolerances. Determined shortcomings and malfunctions in electronic, electrical, mechanical, pneumatic, optical, and electromechanical assemblies, sub-assemblies, modules and circuit elements. Repaired unserviceable items by removing and replacing defective components and parts. Repaired unserviceable electrical, optical and infrared components by aligning, adjusting, removing and replacing defective modules and assemblies. Determined serviceability and disposition of defective assemblies, sub-assemblies, and parts.

Major Accomplishments:

- ✓ Extended/customized verification and repair processes that substantially improved equipment performance. The changes were recognized by general level officers as a primary factor for our supported units qualifying with the highest scores in the entire European Theater of Operations during multinational competitive live-fire exercises.
- ✓ Awarded numerous Army Achievement Medals and Certificates of Achievement for outstanding performance.

- ✓ Recognized as Distinguished Graduate and maintained the highest GPA in school history at Redstone Arsenal Electronics School - Advanced Individual Training (AIT) - 27E.
- ✓ Promoted with a waiver to time in grade and recognized as Outstanding Graduate for Basic Training.