

ADAM H. POWERS

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SUMMARY

Senior Quality Assurance Engineer with more than 15 years' experience, well versed in test design, build/configuration management, application release deployment, and technical project management. Intelligent, responsive, hardworking, creative problem-solver eager to assume new leadership duties for a dynamic, growing firm.

SKILLS AND TECHNOLOGIES

Unix/Linux/Windows	Shell (Bash)	Perl
SQL/Oracle/DB2	C, C++	SOAPUI
RESTful Web Services	vCloud Director, EC2, vSphere, Azure, HyperV	JIRA/Rally

EXPERIENCE

2012 - Present

ServiceMesh/CSC

San Antonio, TX

QA Engineer & Release Manager

- Operate in dual roles to architect, write, and execute test strategies, test plans, and test cases to evaluate application or system functionality and identify testability issues, and implement production systems/applications to manage smooth, timely delivery of software and updates
- Quantify, document, and communicate design concept, testing processes, acceptance criteria, release goals, and schedule, as a scrum team member in 2-3 week sprints
- Manage cross-technology releases for internal and external environments, including setting up baselines, branching, labeling, merging, periodic backups of the source code, and automation
- Drive and assist with all release related activities including bug triage, builds/versioning, release and content discussions, risk assessments, go/no-go meetings
- Created curriculum and traveled to train offshore-staff on agile practices, automation test case writing and execution, QA tools, and the core enterprise product
- Performed Test Case Repository and Agile Management Software evaluations and selections for organizational use
- Constantly improve the solution release process across custom code and server/application configuration

2010 - 2012

The Home Depot

Austin, TX

Operations QA Lead

- Partnered with systems engineering, application support, CCRM, and .com operations teams to define patch release content, testing, and deployment
- Directed and coordinated tasks across offshore team, collaborated with project teams to execute and validate integration testing, and fielded ad-hoc requests prior to roll out
- Certified new environments and complex integration points for large infrastructure upgrade
- Led QA tasks for go-live code deployments
- Acted as customer champion throughout the development lifecycle to ensure customer satisfaction is highest priority quality measure for all products

2007 - 2010**Sun Microsystems/Oracle Corporation****Austin, TX***Sustaining QA Engineer & Patch Manager*

- Supervised entire process to deploy sustaining fixes from one-offs to multi-fix patches for three separate patch trains, each on its own 6-week release cycle, in coordination with offshore team
- Analyzed data from various sources to drive decisions, verify patch release defects, and confirm content and accuracy of release notes
- Wrote and deployed Perl script test cases into automated proprietary test harness
- Processed required packaging to meet each sustaining patch release every three weeks
- Established corrective/preventive actions as required based on trend analysis, and developed, implemented, and monitored methods and procedures to continuously improve results

2004 - 2007**Catalis, Inc.****Austin, TX***Functional Test Team Lead**2005 – 2007*

- Managed patch releases from packaging to release note creation, packaged code and patches into RPMs, compiled team status reports, & resolved customer issues during interfaces
- Collaborated with stakeholders to devise test objectives, organizational test policies, test strategies and test plans to ensure product reliability and conformance to specifications
- Assisted deployment team with application installation and configuration
- Worked to identify compliance risks as part of product lifecycle management

*Quality Assurance Engineer**2004 – 2005*

- Created and maintained test cases for a Java web-based EMR application, developed scripts to automate application build, automated test load into Oracle database, validated application and data patches, proofed documentation, and confirmed server and hardware configs

1999 - 2003**(Multiple Firms)****Austin, TX***Quality Assurance Engineer*

- Tested UI regression and payment authentication (VbV, SecureCode), created test cases for Java enterprise web-based application using Test Director, installed/configured iPlanet web servers, debugged test cases in VBScript, tested functionality of e-commerce wallet solution used on over 100 sites, and created C++ programs to manipulate data
- Performed these duties for several firms during this time: ClearCommerce Corp., Inovant LLC, Newsgistics, and Globeset, Inc.

EDUCATION

University of Florida**Gainesville, FL**

Bachelor of Science (1993)

Austin Community College**Austin, TX**

Computer Science Studies (2000 – 2002)

Hennipen Technical College**Eden Prairie, MN**

Computer Science Studies (1999)